

Dhruv Thakur

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EXPERIENCE

• HSBC

Software Engineer

Hyderabad, IN

May 2017 - Present

- **Business Rules:** Currently exploring business rules management for a Credit Decisioning Engine (Drools, Spring, MongoDB)
- **Credit Bureau:** (poc) Designed and developed data ingestion system to incorporate data from external credit bureau vendors to HSBC credit approval application. Created panels to display analysed data. (Flask, MongoDB, chart.js)
- **Infrastructure Automation:** Designed an infrastructure automation approach for creating development environments on Google Cloud Platform (Ansible, Terraform)
- **Data Warehouse:** Wrote data processing pipelines on GCP to migrate data from on-prem warehouses, perform ETL and delta-processing, and generate daily snapshots (Cloud Dataflow, Apache Beam, BigQuery)
- **Offer Personalisation:** (poc) Built an application to generate offer recommendations from customer spending patterns (neo4j, DialogFlow, Cloud Functions, Pub-Sub, Flask, App Engine)
- **Customer Calls Analysis:** (poc) Designed and developed a platform to do real-time analysis on customer center call data by generating sentiment scores from raw audio. Created a dashboard to monitor analysed data in real time. (Cloud Speech, Cloud NLP, Cloud Functions, Pub-Sub, Flask, socket.io, chart.js)

• HSBC

Software Engineer

Pune, IN

June 2016 - May 2017

- **Core Banking APIs:** Created APIs for modern clients to interact with a legacy core banking application (Mule ESB)
- **Internal HR application:** Created modules on an internal HR web-application (Spring, Dojo)
- **Internal Emails Classifier:** (poc) Created an ML model for classifying internal emails (Tensorflow)

PERSONAL PROJECTS

- **album-art-genre-classifier:** Image classifier API that predicts music genre from uploaded album art. [source](#)
- **grad-cam-visualizer:** Experiments in generating class discriminative localization maps from trained convnets. [source](#)

EDUCATION

• National Institute of Technology, Hamirpur

Bachelor of Technology in Electronics and Communication Engineering

Hamirpur, India

Aug. 2012 – May 2016

SKILLS

- **Programming Languages:** Python, Java, JavaScript, TypeScript, SQL, CSS, HTML, C, MATLAB, Octave, L^AT_EX
- **Data Science:** Jupyter, fastai, keras, tensorflow, scikit-learn, matplotlib, pandas, seaborn, Apache Beam
- **Web:** Spring, Flask, Django, Angular, Node.js, Express, Bootstrap, jQuery, chart.js
- **Databases:** MongoDB, BigQuery, MySQL